



## **Jamf Parent Guide**

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## Getting Started with Jamf Parent

Jamf Parent is a free iPhone, iPad, Apple Watch, and Android app that allows you to manage your children's school-issued mobile devices. Using Jamf Parent, you can restrict and allow apps and device functionality on your children's devices. You can only manage your children's devices with Jamf Parent during the time periods specified by your school's Information Technology department.

This guide provides step-by-step instructions on how to use the features in Jamf Parent to manage your child's school-issued device.

## Adding a Child's Device to Jamf Parent (iPad or iPhone)

1. On the child's device, open the Jamf School Student app.
2. Tap the child's avatar.
3. Tap **Authorize parent**. A QR code displays and is valid for one minute.

### Note:

The QR code can only be scanned once, and a new one is automatically generated after the code is scanned or after one minute has elapsed.

4. On the parent device, open Jamf Parent and tap **Get started**.
5. Tap **Scan QR Code** and use the parent device to scan the QR code displayed on the child's device.
6. Enter the parent device name you want to display in the list of supervising devices.

### Note:

The device name will apply to all subsequent child device pairings. If you unpair all child devices from your parent device, you will be prompted to enter a parent device name again when you add a new child device.

7. Tap **Confirm** to manage the child's device.
8. If you want to add another child's device, tap the **Parent and child** button in the upper-left corner, then tap **Add child** and repeat steps 1 through 3 on the child's device, then steps 5 through 7 on the parent device.

The child's device is paired with the parent device in Jamf Parent.

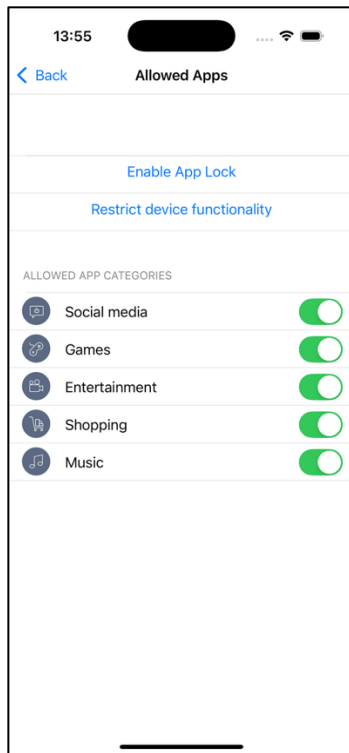
If two or more parents want to manage the same child's device with the app, you must tap **Authorize parent** on the child's device again to generate a new QR code before scanning the code on the second parent device with Jamf Parent.

A notification displays on the parent device each time a new supervising device is paired to the child's device. You can view a list of supervising devices for the child's device by tapping the **More options** button in the upper-right corner of Jamf Parent and tapping **Supervising devices**. If the list contains devices you do not recognise or want supervising the child's device, contact your school's IT administrator.

## Allowing and Restricting Apps

Jamf Parent allows you to choose which apps your child can use on their school-issued device.

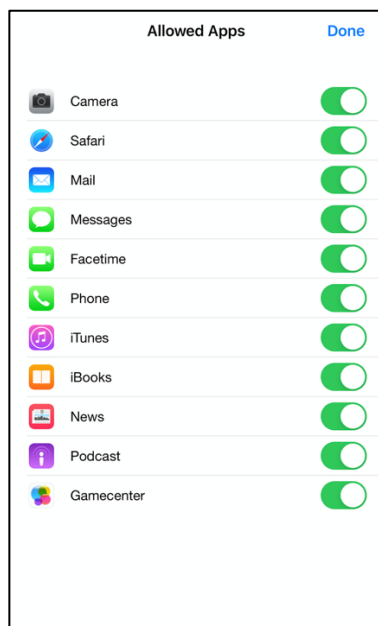
You can allow and restrict apps on your child's device by tapping the child device you want to restrict and then tapping **Allowed Apps**. You can either restrict apps by category, such as social media or games, or specific apps, such as Safari or Messages. To restrict apps by category, use the switches under Allowed App Categories to allow or restrict certain app categories.



### Note:

- When restricting apps by category, apps are restricted based on the category assigned by their developers in the App Store. To determine an app's category, locate the app in the App Store and review the app details.
- If an app belongs to a category that is not supported in Jamf Parent, you cannot restrict the app by category. Instead, use the **Restrict device functionality** feature to restrict the specific app.

To restrict specific apps, tap **Restrict device functionality** and use the switch next to each app to allow or restrict certain apps.



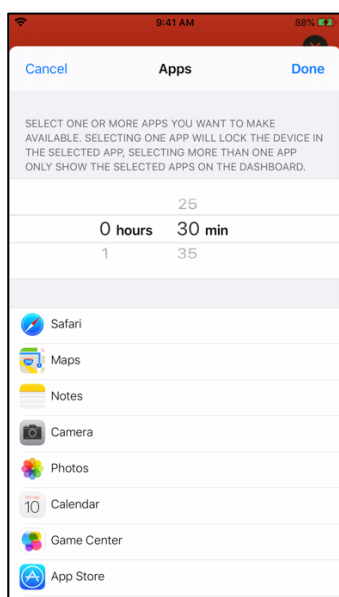
## Enabling App Lock

You can use App Lock to set a timer for app restrictions. While your child's device is in App Lock, they will only be able to use the apps you allow during the specified time period. If you only allow one app, that app launches on your child's device and they cannot exit the app until the App Lock timer expires.

### Note:

You cannot use App Lock on the Apple Watch app.

1. From the dashboard, tap the child device you want to restrict.
2. Tap **Allowed Apps**.
3. Tap **Enable App Lock** and then set the timer and tap the apps you want your child to have access to.



## Allowing and Restricting Websites

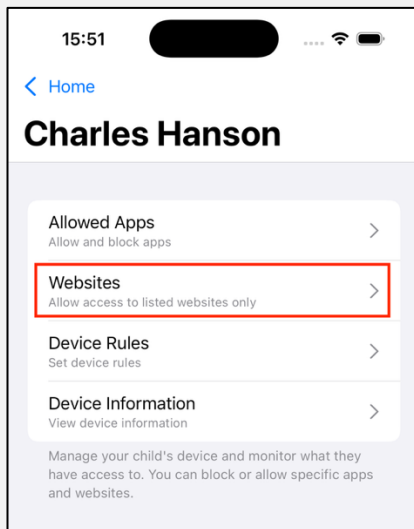
Jamf Parent allows you to choose which websites your child can access on their school-issued device by configuring an allowed websites list or a blocked websites list.

- **Allowed websites**—The child's device can only access the listed websites.
- **Blocked websites**—The child's device can access all websites except for the listed websites.

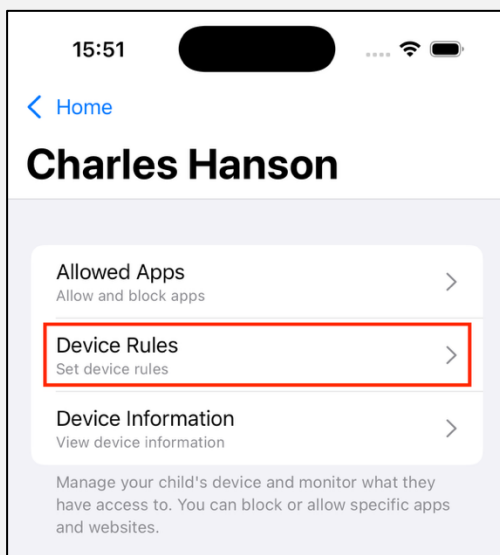
### Website Filtering Availability

The method you use to allow and block websites depends on the software your school uses to manage devices and whether you are using Jamf Parent on an Apple or Android device.

- If the **Websites** option is displayed after you tap a child's device, follow the steps provided below.



- If the **Websites** option is not displayed, follow the steps to set allowed websites by setting a Device Rule. For more information, see the Setting Device Rules section.



### Requirements

Ensure that Safari is configured as an allowed app. For more information about configuring allowed apps, see the Allowing and Restricting Apps section.

1. In Jamf Parent, tap the child's device you want to apply restrictions to.
2. Tap **Websites**.
3. Enable the **Website filtering** switch.
4. Tap **Allow** to enable the child's device to access only listed websites or tap **Block** to block the child's device from accessing all listed websites.
5. Tap **+Add website** and enter the URL of the website you want to either allow or block, depending on your website filtering selection.

### Best Practice:

Some websites may automatically redirect users to a different URL from the one originally entered. For example, if a child enters [www.bbc.co.uk](http://www.bbc.co.uk), they may be automatically redirected to [www.bbc.com](http://www.bbc.com). To ensure the child can access the intended website, add both the original website URL and the redirect website URL to the allowed websites list.

6. Repeat step 5 as needed to add more websites to the list.

The specified list of allowed or blocked websites is applied to the child's device.

## Setting Device Rules

If the Device Rules feature is supported on your Jamf Parent app, you can use it to schedule app restrictions on your child's device. This allows you to schedule homework time or bedtime. You cannot set Device Rules using the Apple Watch app.

The types of Device Rules that may be available include the following:

- Days and times a Device Rule should be active

### Note:

Certain Device Rule types may not be available on your Jamf Parent app depending on the software your school uses to manage your child's device.

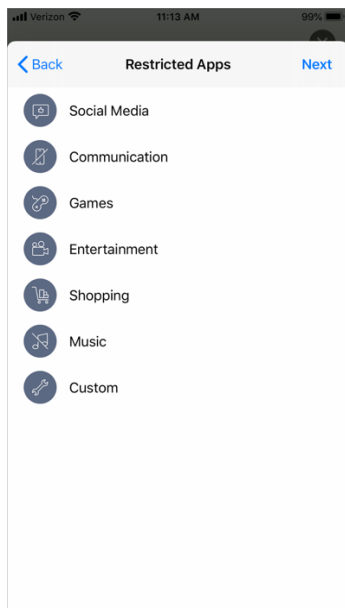
1. In Jamf Parent, choose the child device you want to configure the Device Rule for.
2. Tap **Device Rules**.
3. Tap **Create Device Rules**.
4. Tap the type of Device Rule you want to set.

### Note:

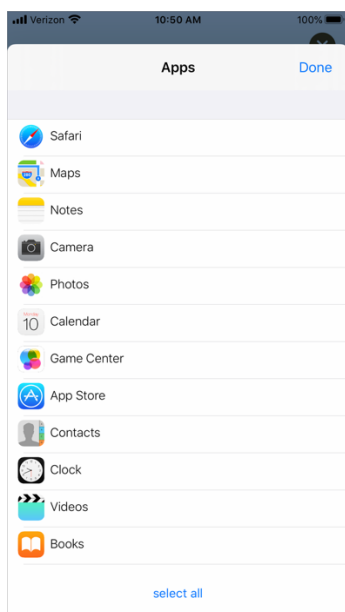
Location-based and motion-based Device Rules are only available on Android devices.

5. (Location type only) Select the locations where this Device Rule should be active and tap **Next**.
6. (Motion type only) Enable the motions that should activate this Device Rule and tap **Next**.

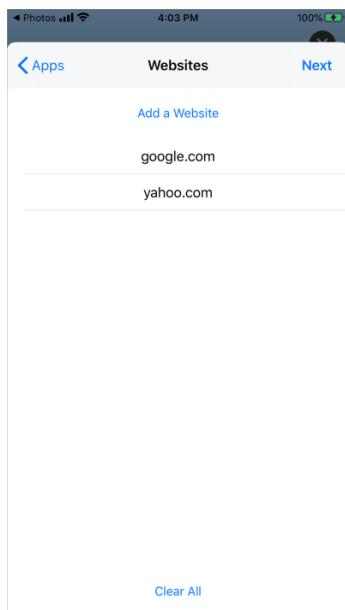
7. Select the category of apps you want to restrict and tap **Next**.



8. Select the specific apps you want to restrict and then tap **Done**.



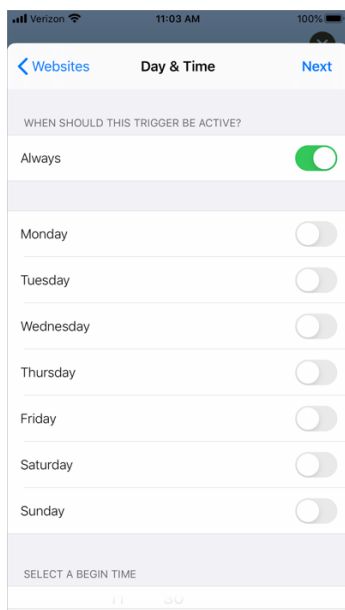
9. Tap **Add a Website** to select the websites you want to allow and tap **Next**.



**Note:**

Setting an allowed website may not be available on your Jamf Parent app depending on the software your school uses to manage your child's device.

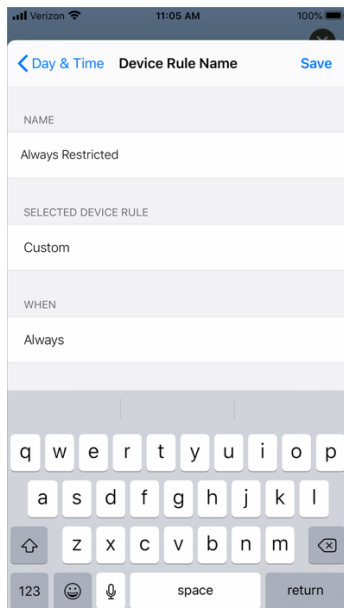
10. Configure which days and times the Device Rule should be active and tap **Next**.



**Example:**

To create a Device Rule that blocks an app on weeknights, you could use the switches to set Monday through Friday and set the Begin and End Times to the evening hours you want to restrict access to the app.

11. Enter a name for the Device Rule and tap **Save**.



You can delete a Device Rule by swiping left on the Device Rule.

**Note:**

If a Device Rule you configured does not work as expected, contact your school's IT administrator.

## Removing a Child's Device from Jamf Parent

By removing your child's device from Jamf Parent, you will no longer be able to manage their school-issued device.

**Note:**

The method you use to remove a child's device from Jamf Parent depends on the software your school uses to manage devices.

To remove a child's device from Jamf Parent, do one of the following depending on your device type:

- If you have an iPhone or iPad, tap the **Parent and child** button in the upper-left corner and tap the avatar of the child's device you want to remove. Then tap the **More options** button in the upper-right corner and tap **Remove child**. When prompted to confirm the removal, tap **Yes**.
- If there are multiple supervising devices, you must repeat this process on each supervising device.

**Note:**

You must remove a child's device from your iPhone before it will be removed from the Apple Watch app.

- If you have an Android device, tap the **Settings** button in the upper-right corner and do one of the following:
  - If the child's device displays under the Paired devices section, tap the child's device you want to remove and then tap **Remove paired device**.
  - If the child's device displays under the Account section, tap **Remove** next to the device you want to remove and then tap **Yes** to confirm the removal.

## Viewing This Guide Online

[https://learn.jamf.com/en-US/bundle/jamf-parent-guide-for-parents/page/Getting\\_Started\\_with\\_Jamf\\_Parent.html](https://learn.jamf.com/en-US/bundle/jamf-parent-guide-for-parents/page/Getting_Started_with_Jamf_Parent.html)